# WELCOME TO HADDENLOCH!

Please take note of the following rules and regulations.

HaddenLoch is a family and we love to welcome new members! Please if at any time you have any questions or concerns do not hesitate to ask!!

- Whenever you enter or exit the property the gate **must** be closed behind you. This gate is part of our perimeter fence that keeps the horses away from the highway.
- Speed limit on the property is **5 mph**. No exceptions. We have horses, dogs, and kids that play/walk down the driveway.
- Every person coming onto HaddenLoch property is required to sign a release form. (This includes children, parents, grandparents, cousins, siblings, etc...)
- If a child is under the age of 18 a legal parent or guardian must sign one for them. If you are bringing a friend to watch your lesson, please have their parent or guardian download and fill out the form at home so you can bring it with you.
- All students are required to wear proper riding boots and a helmet. HaddenLoch will provide a helmet if you do not have your own. We have a small selection of riding boots, but we cannot guarantee that we have your size. It is strongly encouraged that you have your own boots.
- Your one hour lesson starts at the time agreed upon by the parent and trainer.
- Within that one hour lesson the student will spend approximately 20 min grooming and tacking, 20 min riding, and 20 min taking care of the horse and putting the tack away. The riding time will increase as the student learns to do more of the horse care without supervision.
- If the student arrives more than 10 min late a \$25 tack-up fee will be charged.

## PAYMENT

Payment for the lessons may be made in CASH only.

### • Group lessons are \$60.00

One hour private lessons are \$70.00

Payment for lessons must be made at the time of the lesson.

If you wish to prepay for lessons monthly, we offer packages.

#### Group lessons:

- 1. 4 group lessons- \$230.00
- 2. 8 group lessons- \$440.00
- 3. 12 group lessons- \$630.00

#### **Private lessons**

- 1. 4 private lessons- \$265.00
- 2. 8 private lessons- \$480.00
- 3. 12 private lessons- \$685.00
- We cannot schedule a makeup lesson if you have prepaid for lessons.
- In case of inclement weather, we do offer unmounted lessons. (The student will have the opportunity to learn other important things rather than just riding.)

#### **Cancellation policy**

- We must have at least a 24-hour notice if you are not coming to your scheduled lesson. (We do understand that you do not plan ahead to be sick or hurt.)
- If you cancel your lesson with less than 24 hours notice you will still be required to pay the full price for the lesson.
- If you do not communicate with us and do not show up for your scheduled lesson, your name will be taken off the schedule. You must contact your trainer to be put back on the schedule.